

Accessibility Statement

Finglas Credit Union Limited

Our commitment to accessibility

Finglas Credit Union is committed to ensuring that our website and digital services are accessible to all members and visitors, regardless of ability or disability. We believe that everyone should be able to access information about our services and manage their financial affairs with dignity, independence and confidence. We aim to provide an inclusive and user-friendly online experience for all members, including people with visual, hearing, motor, cognitive or other accessibility needs.

Accessibility standards

We aim to make our website accessible in accordance with the Web Content Accessibility Guidelines (WCAG) 2.2, Level AA, where reasonably practicable, and to meet applicable accessibility legislation and requirements. We recognise that accessibility is an ongoing process and are committed to identifying and addressing barriers that may prevent people from using our website and digital services.

Accessibility features

We aim to make our website accessible by:

- Providing clear, understandable and well-structured content.
- Supporting keyboard navigation wherever possible.
- Using appropriate headings, links and descriptions for images.
- Ensuring sufficient colour contrast and readable text.
- Supporting the use of assistive technologies, including screen readers.
- Making online forms and digital information as accessible and straightforward as possible.

Ongoing improvements

We are committed to reviewing our website and digital services to identify opportunities for improvement. We will consider accessibility when updating content, introducing new features and developing our online services. We welcome feedback from members and visitors to help us improve accessibility and ensure our services meet the needs of our community.

Feedback and contact information

If you experience any difficulty accessing information on our website or using our digital services, or if you require information in an alternative format, please contact us.

Finglas Credit Union Limited

Email: info@finglascu.ie

Telephone: 01 834 3193

Website: <https://finglascu.ie/>

Please describe the accessibility issue you have encountered and the page or service concerned, if possible. We will endeavour to respond to your query and identify an appropriate solution.

Statement review

This accessibility statement will be reviewed periodically to reflect improvements to our website, changes in accessibility standards and feedback received from our members.

Last reviewed: 23.10.26